



Vehicle Replacement Gap Insurance Policy Document

POLICY DOCUMENT

This Policy explains exactly what You are covered for and contains the Terms & Conditions.

Your Schedule shows the Claim Limit, Inception and Period of Cover You have chosen.

If you have any questions or would like to make any changes or additions to your cover, please e-mail the Administrator.

VEHICLE REPLACEMENT GAP INSURANCE IS SUITABLE FOR

- New, ex-demonstrator and pre-registered vehicles up to three months old.
- Used for private or business purposes.
- Purchased using cash
- Purchased using finance including but not limited to Motor Loan, PCP and Personal Bank Loan.

YOU ARE ELIGIBLE FOR THIS COVER IF

- Your Vehicle is less than 3 months old at inception of the Policy
- Your Vehicle had covered less than 500 miles at time of purchase of the Vehicle
- The Purchase Price of Your Vehicle does not exceed £50,000

GUIDE TO YOUR POLICY

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1. DEFINITIONS

ADMINISTRATOR	Future45 Ltd. T/a Click4Gap.com 64-74 Kingston Road, Wimbledon, London SW19 1LA. T 020 8543 6014; F 020 8542 2381; E info@click4gap.com
CLAIM LIMIT	The maximum amount that can be claimed as shown on the Schedule.
DATE OF LOSS	The date of the incident to the Vehicle in respect of which a Total Loss is subsequently paid under Your Comprehensive Motor Insurance Policy.
GEOGRAPHICAL LIMITS.....	The area in which the Policy is effective i.e. Great Britain, Northern Ireland, the Isle of Man, the Channel Islands, member countries of the European Community and any other country for which an international motor insurance card ("Green Card") in respect of the Vehicle is effective at the Date of Loss.
GREY IMPORT	A vehicle that does not comply with European Union vehicle type specification and which is imported from outside the UK. NOTE: Parallel Imports have been produced for a European Member State and will conform to European Wide Type Approval and therefore qualify for cover.
INCEPTION	The date the Policy is valid from as shown on the Schedule.
INVOICE	The Invoice for the Vehicle provided by an entity registered for VAT for the purpose of providing Motor Vehicles.
MARKET VALUE	Glass's Guide value for a vehicle of the same make, model, specification level, recorded mileage and overall condition. We reserve the right to have an independent valuation undertaken.
SCHEDULE	Declaration and information submitted by You or on Your behalf which shows the level of cover You have chosen.
PERIOD OF COVER	From the date of inception for the duration selected on the Schedule.
TOTAL LOSS	Where a claim has been settled for the Vehicle under the terms of a Comprehensive Motor Insurance Policy and the Vehicle has been surrendered to insurers or stolen, and a total loss payment made.
YOU/YOUR.....	The person or company specified on the Schedule.
PURCHASE PRICE	Cost of the Vehicle as shown on the Invoice, inclusive of VAT where applicable, less any discount, including factory fitted accessories but excluding warranty charges, insurance premiums, road fund licence, and dealer fitted extras.
VALUE	The lesser of the Purchase Price or Glass's Guide Retail Market Value of the Vehicle at the time of purchase of the Vehicle or renewal of the Policy.
VEHICLE	The Vehicle specified in the Schedule, which at the time of purchase of the Vehicle had covered less than 500 miles and at inception of the Policy has a maximum Value of £50,000, and is less than 3 months old.
WE/US/OUR.....	Red Sands Insurance Company (Europe) Limited whose registered office is at Suite 913, Europort, Gibraltar Registered in Gibraltar with company registration number: 87598.
COMPREHENSIVE MOTOR INSURANCE POLICY	An valid and in force comprehensive motor insurance policy covering the vehicle

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2. COVER PROVIDED BY YOUR VEHICLE REPLACEMENT GAP INSURANCE

If within the Period of Cover the Vehicle is classed as a Total Loss We will pay to you the difference, up to the Claim Limit, between the settlement You receive from the Comprehensive Motor Insurance Policy and the price of a replacement new vehicle matching the make, model and specification of the Vehicle at the inception of the Policy.

3. WHAT IS NOT COVERED

3.1 Vehicles

- 3.1.1 Not shown in Glass's Guide, all commercial vehicles, vans or car derived vans, motor cycles, invalid carriers, Kit Cars, Grey Imports and any American make of vehicle unless manufactured as right hand drive for the UK market. Full list of excluded manufacturers available on request.
- 3.1.2 Fitted with non manufacturer specified modifications including but not limited to engine modifications; up-rated brakes, roll cages; steering column extension. Modifications such as alloy wheels, in-car entertainment, sat-nav, hands-free kit, roof rails, tow bar do not prevent the vehicle from being covered.
- 3.1.3 Used for hire or reward, delivery courier, driving school, haulage, competition, racing, pace making, reliability trials or off road, speed testing or used by an entity formed for the purposes of selling or servicing motor vehicles.
- 3.1.4 Purchased more than 90 days before inception of the policy.

3.2 Any Total Loss

- 3.2.1 Where the Schedule or premium is not received by Us.
- 3.2.2 Where You have the option to replace the Vehicle under Your Comprehensive Motor Insurance Policy "New for Old" cover.
- 3.2.3 Additional costs including but not limited to road fund licence, warranty, motor insurance, or motor insurance excess.
- 3.2.4 VAT where You are VAT registered.
- 3.2.5 That occurred outside the Geographical Limits.
- 3.2.6 That occurred before the Inception of this Policy.
- 3.2.7 That occurred due to theft while the Vehicle ignition keys were left with Your Vehicle.
- 3.2.8 If the Total Loss was not covered, or full and final settlement was not paid, under a Comprehensive Motor Insurance Policy.
- 3.2.9 When the Vehicle was being driven by a person not covered under a Comprehensive Motor Insurance Policy; or who does not hold a valid licence to drive the Vehicle; or are intoxicated by alcohol (as defined by legal limits); or under the influence of drugs not prescribed by a registered medical practitioner; or being driven illegally.
- 3.2.10 That occurred due to any intentional act or willful neglect on Your or the driver of the Vehicle's part.
- 3.2.11 That occurred as a result of war, riot, civil commotion, terrorism, pollution or contamination
- 3.2.12 That occurred as a result of Radioactive contamination from ionising radiation or contamination from any nuclear fuel or from any nuclear waste arising from burning nuclear fuel, or the radioactive, toxic, explosive or other dangerous effect of any explosive nuclear equipment or part of that equipment.
- 3.2.13 That is the subject of fraud or dishonesty. Then We may declare the Policy void in its entirety and no cover will apply, We shall be entitled to recover from You the amount of any claim already paid under the Policy and We shall not make any return of premium.
- 3.2.14 Where this risk is covered by any other insurance or warranty.

4. INSURERS RIGHTS

- 4.1 If a replacement vehicle matching the make, model and specification of the Vehicle at inception of the Policy is not in production or available at the time of Total Loss We will pay to You the difference, up to the Claim Limit, between the settlement You receive from the Comprehensive Motor Insurance Policy insurer and the Value of the Vehicle at Inception of the Policy adjusted for changes to the value of the Vehicle caused by inflation and other market forces.
- 4.2 We may at Our discretion take any steps in Your name against any person including but not limited to the Comprehensive Motor Insurance Policy insurer to recover any money We pay in settlement of Your claim. You must give Us all assistance necessary. We may also at Our option take over negotiations with Your Comprehensive Motor Insurance Policy Insurer with respect to Your Total Loss claim.
- 4.3 If You accept an offer of settlement in respect of a Total Loss from the Comprehensive Motor Insurance Policy insurer of less than the Market Value of Your Vehicle We will calculate Your claim using the Market Value at the date of Total Loss.
- 4.4 We may source a replacement vehicle of equivalent make, model and specification at Inception of the Policy.



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5. YOUR CANCELLATION RIGHTS

If having examined Your policy You decide not to proceed, You have 21 days from Inception of this to cancel by writing to the Administrator. On receipt of Your notice We will refund any premium You have already paid, unless You have already made a claim on this policy. After this period if You wish to cancel Your Policy You will not be entitled to any refund of Premium.

6. HOW TO MAKE A CLAIM

If Your Vehicle is subject to a Total Loss please contact the Administrator
T 020 8543 6014
E claims@click4gap.com

You will then be sent a claim form and be asked to provide the original Invoice, valid crime reference number, written notice of the facts on which the claim is based together with any information and assistance required to establish the amount of the Claim. If these are not received by the Administrator within 30 days of the Total Loss it may result in non payment of Your Claim.

7. COMPENSATION SCHEME

If the Insurer cannot meet their obligations Your policy is covered by the Financial Services Compensation Scheme (FSCS). You can get more information about the compensation scheme arrangements from the Initial Disclosure Document.

8. TERMINATION

The Policy will automatically terminate when a claim is settled, or on the date You sell or otherwise dispose of the Vehicle. Please note, should you sell your car in the first 90 days of ownership, on your instructions this policy may be transferred to a replacement new vehicle of the same value or less.

9. CANCELLATION

The Insurer is not bound to accept Your Schedule and may at any time cancel Your Policy sending 14 days notice to You at Your last known address. Provided the premium has been paid in full You are entitled to a proportionate rebate of premium in respect of the unexpired Period of Cover.

10. THE LAW APPLICABLE TO THIS POLICY

You are free to choose the law applicable to this policy. Your policy will be governed by the law of England and Wales unless You and We have agreed otherwise.

11. IDENTIFICATION

The Policy and Schedule will be read as one contract. A word or expression to which a specific meaning has been attached will keep the same meaning wherever it appears unless specifically stated otherwise. A particular word or phrase, which is not defined, will have its ordinary meaning.

12. OUR PROMISE OF GOOD SERVICE

It is Our intention to give You the best possible service but if You do have questions or concerns about this Policy or the handling of a claim please contact

The Managing Director, Click4Gap.com, 64-74 Kingston Road Wimbledon London SW19 1LA, Tel: 020 8543 6014
E-mail: customerservices@click4gap.com

In the event You remain dissatisfied, please contact

Customer Care, Red Sands Insurance Company (Europe) Limited, Suite 913, Europort, Gibraltar, Tel. + 350 51278
E-mail: underwriter@redsands.gi

If it is impossible to reach an agreement, You have the right to appeal to

Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, Docklands, London, E14 9SR Tel. 0845 080 1800

This does not affect Your statutory rights. Please quote Your Policy number in all correspondence.

13. CUSTOMER DECLARATION

The information I have supplied is true and accurate
I understand and accept the Policy Terms and Conditions